

11 NCAC 21 .0110 SERVICES TO INSUREDS

- (a) Each TPA shall make available to insureds and insurers a written description of its premium collection and claims payment policies and procedures.
- (b) Each TPA shall be accessible to insureds and insurers by telephone to respond to inquiries about premium collections and claims payments.

*History Note: Authority G.S. 58-2-40; 58-56-41; 58-56-51;
Eff. June 1, 1996;
Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014.*